



May 2025

# Michigan Attorney General Takes Action Against Roku, Alleging COPPA Violations

On April 29, 2025, Michigan Attorney General Dana Nessel filed a lawsuit against Roku, Inc., alleging that the company collects and monetizes personal data from children without proper consent. The lawsuit claims that Roku's practices violate the Children's Online Privacy Protection Act (COPPA) and other privacy laws.

#### Michigan Attorney General's Allegations

In its complaint, filed in the United States District Court for the Eastern District of Michigan, the Michigan attorney general, joined by plaintiffs' firm Korein Tillery, alleges that Roku violated COPPA (15 U.S.C. § 6502), the Video Privacy Protection Act (18 U.S.C. § 2710), the Michigan Preservation of Personal Privacy Act (M.C.L. § 445.1711), and the Michigan Consumer Protection Act (M.C.L. § 445.901 et seq.) by:

- 1. **Collecting Data from Children**: Roku collects personal information from children, including voice recordings, location data, and browsing histories, including via tracking pixels and cookies.
- 2. Failing to Implement Parental Controls: Roku does not offer options for parents to create children's profiles, ensuring that both parents and children are subject to the same data collection practices.
- 3. **Sharing Data with Third Parties**: Roku shares collected data with third parties, including data brokers and advertising companies, without adequate parental consent.



4. **Misrepresenting Privacy Practices**: Roku misleads parents about its data collection practices and the privacy protections in place for children.

The complaint also asserts common law claims for intrusion upon seclusion and unjust enrichment, and requests that Roku stop its allegedly illegal data collection practices and comply with federal and state privacy laws. It also aims to recover damages and penalties for Roku's misconduct.

#### Roku's Response

In response to the lawsuit, Roku stated it will challenge the lawsuit. "Roku strongly disagrees with the allegations in today's filing, which do not reflect how our services work or our efforts to protect viewer privacy," the company wrote. "We plan to challenge these inaccurate claims and look forward to demonstrating our commitment to trust and compliance."

"Roku respects and values the privacy of our users. We do not use or disclose children's personal information for targeted advertising or any other purpose prohibited by law, nor do we partner with third-party web trackers or data brokers to sell children's personal information," the statement continued. "We take the responsibility of creating a safe and trusted online environment seriously. Our viewers rely on Roku for engaging content, and we take pride in connecting our viewers to the streaming content they love every day."

### **Takeaways**

The Michigan attorney general's complaint against Roku is the latest in a spate of state attorney general privacy enforcement actions, and businesses should take note that the wave of state enforcement may just be beginning. Further, the recent interest in COPPA enforcement may also be driven by the Federal Trade Commission's (FTC) recent amendments to the COPPA Rule, which will take effect on June 21, 2025. The FTC's amendments to COPPA include opt-in parental consent for advertising, enhanced direct notice requirements, and new data security and retention requirements. Companies subject to COPPA must comply with these new requirements by April 22, 2026.

## **Authors**

This GT Alert was prepared by:

- Timothy A. Butler | +1 678.553.2326 | Tim.Butler@gtlaw.com
- Matthew M. White | +1 678.553.2111 | Matthew.White@gtlaw.com
- Tessa L. Cierny | +1 678.553.2130 | Tessa.Cierny@gtlaw.com

Albany. Amsterdam. Atlanta. Austin. Berlin¬. Boston. Charlotte. Chicago. Dallas. Delaware. Denver. Fort Lauderdale. Houston. Kingdom of Saudi Arabia«. Las Vegas. London\*. Long Island. Los Angeles. Mexico City+. Miami. Milan». Minneapolis. Munich¬. New Jersey. New York. Northern Virginia. Orange County. Orlando. Philadelphia. Phoenix. Portland. Sacramento. Salt Lake City. San Diego. San Francisco. São Paulo>. Seoul∞. Shanghai. Silicon Valley. Singapore⁻. Tallahassee. Tampa. Tel Aviv^. Tokyo¤. United Arab Emirates<. Warsaw~. Washington, D.C. West Palm Beach. Westchester County.

This Greenberg Traurig Alert is issued for informational purposes only and is not intended to be construed or used as general legal advice nor as a solicitation of any type. Please contact the author(s) or your Greenberg Traurig contact if you have questions regarding the currency of this information. The hiring of a lawyer is an important decision. Before you decide, ask for written information about the lawyer's legal qualifications and experience. Greenberg Traurig is a service mark and trade name of Greenberg Traurig, LLP and



Greenberg Traurig, P.A. ¬Greenberg Traurig's Berlin and Munich offices are operated by Greenberg Traurig Germany, LLP, an affiliate of Greenberg Traurig, P.A. and Greenberg Traurig, LLP. \*Operates as a separate UK registered legal entity. «Greenberg Traurig operates in the Kingdom of Saudi Arabia through Greenberg Traurig Khalid Al-Thebity Law Firm, a professional limited liability company, licensed to practice law by the Ministry of Justice. +Greenberg Traurig's Mexico City office is operated by Greenberg Traurig, S.C., an affiliate of Greenberg Traurig, P.A. and Greenberg Traurig, LLP. »Greenberg Traurig, Sidian office is operated by Greenberg Traurig, P.A. and Greenberg Traurig, LLP. >Greenberg Traurig, LLP. >Greenberg Traurig's São Paulo office is operated by Greenberg Traurig Brazil Consultores em Direito Estrangeiro − Direito Estadunidense, incorporated in Brazil as a foreign legal consultant Office. ¬Greenberg Traurig's Singapore office is operated by Greenberg Traurig Singapore LLP which is licensed as a foreign law practice in Singapore. AGreenberg Traurig's Tel Aviv office is a branch of Greenberg Traurig, P.A., Florida, USA. ¬Greenberg Traurig's Tokyo Office is operated by GT Tokyo Horitsu Jimusho and Greenberg Traurig Gaikokuhojimubengoshi Jimusho, affiliates of Greenberg Traurig, P.A. and Greenberg Traurig, LLP. ⟨Greenberg Traurig's United Arab Emirates office is operated by Greenberg Traurig Limited. ¬Greenberg Traurig's Warsaw office is operated by GREENBERG TRAURIG Nowakowska-Zimoch Wysokiński sp.k., an affiliate of Greenberg Traurig, P.A. and Greenberg Traurig, P.A. Images in this advertisement do not depict Greenberg Traurig attorneys, clients, staff or facilities. No aspect of this advertisement has been approved by the Supreme Court of New Jersey. ©2025 Greenberg Traurig, LLP. All rights reserved.

© 2025 Greenberg Traurig, LLP www.gtlaw.com | 3